



Fast, Secure & Reliable Wi-Fi

Provided Services



Wired & Wireless Guestroom Access

Hotel Internet Services offers options of wired and/or wireless service throughout meeting facilities, guestrooms and common areas to fit your specific requirements. We utilize best-of-breed hardware and software and manage the entire service.

Fusion Gateways

The FUSION Gateway simplifies your guest network infrastructure by replacing more than six complicated network components with one easily-managed device! Instead of having a separate Firewall, Web Server, Aggregator/Bonding Appliance, Ad Server, DHCP Server and Authentication Gateway, the versatile FUSION Gateway provides this and much more!



Maintenance Services

HIS technicians are familiar with the many technologies which may be employed at your property such as Cat5 wired, Wireless, Powerline, Coax, VDSL, mesh networks and more. We can provide our expert maintenance services for your existing network.

Network Monitoring

HIS can provide 24x7x365 monitoring of your HSIA networks including your access points, switches, modems, gateways, bandwidth lines, etc. The wireless network is monitored via the Internet which allows our support staff to keep an eye on the network's health at all times. Should equipment failure or a drop in the bandwidth arise, HIS will administer the necessary troubleshooting to revive the affected equipment.



Mobile Devices, Laptops, Email & Browser Support

Guest devices, their browsers and email clients are all supported by our expert staff twenty-four hours a day, seven days a week by our Guest Service Center. We are here to help your guests get online and stay online!



Statistics

67% of your guest's

**Connect Multiple
Wireless Devices to the
Guest room Internet**



Recent report by Forrester research found that **90% of travelers considered Wi-Fi to be the most valuable amenity.**

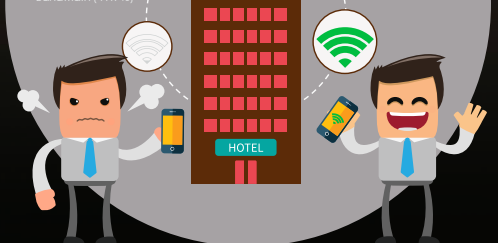


...considered Wi-Fi to be the most valuable amenity.

Poor signal coverage, low speed and connectivity problems are your guests top complaints followed by insufficient bandwidth.

The Top Guest Complaints

- Guests complained about Low Speed (64.6%)
- Poor Signal Coverage (63.8%)
- Connectivity Problems (58.3%)
- Insufficient Bandwidth (41.7%)



Hospitality Wi-Fi & Technology Specialists

Founded in 2003, **Hotel Internet Services, Inc. (HIS)** is a full solution provider for secure wired and wireless Internet services, IPTV VOD Systems, BeyondTV Wireless Streaming Player, convention services, all supported with 24x7 guest service monitoring and support. HIS provides equipment and services to Casinos, Hotels, Resorts, Military and Student housing, Timeshares, Condos, Conference Centers, Apartments and many other commercial venues.



HIS has deployed numerous small to large-scale facility-wide wired, wireless, and in-room entertainment solutions across the U.S. HIS currently maintains hundreds of properties with over 140,000 guest rooms.



Contact us today!

Contact

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